

National Disability Insurance Scheme

Disability Support Worker Cost Model 2020-21

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Delivered by the
National Disability
Insurance Agency

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Terms that we use

DSW	Disability Support Worker
NDIA	National Disability Insurance Agency
NDIS	National Disability Insurance Scheme
TTP	Temporary Transformation Payment

Further information

Further information on pricing in the National Disability Insurance Scheme can be found at the [NDIS website](#)

Footnotes

Footnotes are included in Appendix 1 – Footnotes at the end of this report

Version Control

The NDIS Cost Model for Supports Delivered by Disability Support Workers is subject to change. The latest version of the NDIS Cost Model is available on the [NDIS website](#).

Version	Page	Details of Amendment	Release Date	Operative Date
1.0		First Operative Edition	27 July 2020	1 July 2020

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Introduction

The purpose of this document is to set out the methodology and assumptions of the Cost Model that the NDIA uses to inform its pricing decisions for supports that are delivered by Disability Support Workers (DSWs). The methodology used to inform the NDIA's pricing decisions for supports that are delivered by therapists are set out in the *Review of Therapy Pricing Arrangements*.¹

One of the principal objectives of the National Disability Insurance Scheme (NDIS) is for people with disability to exercise choice and control over how, and with which providers, they spend their available budgets. The role of pricing in the NDIS is therefore very important. Prices, or more precisely participants' choices in response to the prices they face in the market, reflect the preferences and relative values that different participants place on different types of supports. The aggregation of these individual responses in turn signals to providers the quantity and mix of supports to supply. Prices also affect the purchasing power of participants. Higher prices reduce the supports participants can purchase within a given support budget. Prices also affect the total costs of the NDIS and therefore its financial sustainability, and the allocation of resources to the NDIS (and therefore possible production), relative to other sectors. Pricing can also affect providers' choices, including by providing incentives: for entering the market; for upskilling and right-skilling; for innovation; and for improvements in service quality and outcomes.

As the markets for disability goods and services develop and operate more effectively, it is expected that the National Disability Insurance Agency (NDIA), as market steward for the NDIS, will be less interventionist. However, deregulation will necessarily occur at different points in time for different markets and may not be feasible in some cases. Currently, the NDIA varies its approach to the regulation of prices between:

- **No regulation** (deregulated markets): this is typically used in cases where markets are highly competitive – for example, transport.
- **The imposition of price limits**: these represent a maximum allowable price payable by participants for types of supports. This approach is used in a significant number of markets, which are still developing and growing, such as those for attendant care.
- **Quotable supports**: in which participants are expected to obtain quotations from suppliers to provide to the NDIA as part of verifying that prices are fair and reasonable.

Price controls need to take into account efficiency and the need to expand supply. Markets for disability supports are continuing to develop, with both increases in market supply and improvements in production efficiency required. While improvements to production efficiency imply reductions to costs in the long run, expansion of market supply necessitates higher short to medium term prices. To maintain and expand production volumes of disability supports, higher short-term prices are thus needed. This will serve as an incentive to redirect the allocation of resources to the NDIS from other sectors in the economy. Without price growth, supply side shortages will likely exist.

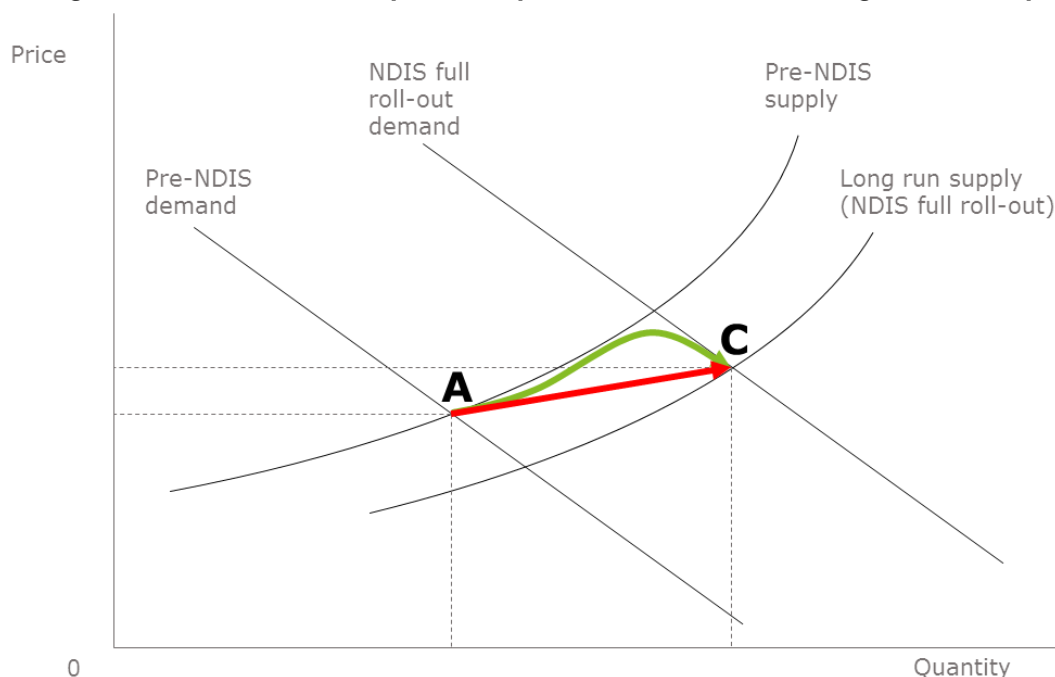
¹ <https://www.ndis.gov.au/media/1662/download>

The NDIS Pricing Strategy is best understood in terms of four different concepts of pricing:

- **Efficient price levels** – Price levels that represent the long run minimum cost of production. Sufficient production at efficient price level is only expected to be achievable in the long run in mature markets, with strong competition between providers.
- **Sustainable price levels** – Price levels that represent, at a given time, the price at which a firm operating at current levels of efficiency is viable (even if inefficient against the long run efficient technology). In the short term, prices at or above sustainable levels are required to ensure that current supply levels remain stable and providers with costs somewhat above the most efficient level remain viable.
- **Transitional price levels** – Price levels that represent, at a given time, the price necessary to attract new providers to enter the market or to reduce exits from the market. Transitional price levels represent the price required to attract economic resources from other parts of the economy to expand provider supply. Transitional price levels are above sustainable price levels, but should only be adopted where, as is the case in the NDIS transition period, a significant expansion of supply is required.
- **Price caps** – Upper limits on prices, used to reduce the potential exercise of market power.

Figure 1 below shows the market clearing equilibrium price and quantity of disability supports prior to the NDIS (at point A) and the long run market clearing equilibrium price and quantity of disability supports including the NDIS demand (at point C). It also illustrates the paths that sustainable price levels (red arrow) and transitional price levels (green arrow) will take in real terms over the transition to the long run market clearing equilibrium price, recognising the potential inefficiency of some current providers and the need to significantly expand and not unnecessarily disrupt the supply of services to people with disabilities.

Figure 1: Transition from equilibrium prior to the NDIS to the long run NDIS equilibrium



In the longer term, efficient price levels are the best representation of the reasonable cost of the provision of a support. However, in the short to medium term, sustainable price levels are the best representation of the reasonable cost of the provision of a support. In the long run, sustainable price levels tend towards efficient price levels. In the short to medium term, however, as the market matures and expands, price caps need to be sufficient to both maintain current supply and attract new supply. That is, price caps for the NDIS need, in the short to medium-term at least, to be set with regard to transitional price levels, rather than sustainable and long run efficient price levels. Price caps are therefore set in accordance with the movements in transitional price levels (the green arrow in Figure 1), to recognise the costs providers are facing in adjusting to the new arrangements, the time required to unwind established agreements, and to encourage growth in supply while driving efficiency. This is done through an explicit and decreasing loading on sustainable price levels – the Temporary Transformation Payment (TTP).

- Sustainable price levels are set with reference to the revealed economics of current providers. They are determined by the outcomes achieved by the most efficient (the 25th percentile) of providers. This means that at least 25 per cent of providers in the sector are currently operating at better than this cost benchmark.² The NDIA therefore considers that these benchmarks therefore represent reasonable targets for providers to aim for in the delivery of their services.
- The original level of the TTP (and hence transitional price levels were initially set at the amount to ensure that at least 50 per cent of providers in the sector were operating at better than this cost benchmark. The level of the TTP is being reduced over time to encourage providers to become more efficient and to achieve better value for money for participants and taxpayers.

Further information on the NDIA's approach to pricing be found in the NDIA's *Pricing Strategy*³ and in the report of the *Annual Pricing Review 2020-21*.⁴

² The NDIA considers that it is appropriate to estimate the cost structure of overall efficient (25th percentile) providers by reference to the 25th percentile of all providers' performance against each of the key parameters because there is little collinearity observed between the parameters in the TTP Benchmarking Survey results. The determinant of the Pearson product-moment correlation coefficient matrix (see below) is 87.1%.

	A = Permanent Share of Workforce	B = Supervision Ratio	C = Non travel allowances	D = Workers Compensation Premium	E = Utilisation percentage	F = Overheads percentage
A	1.00	-0.09	-0.13	0.06	-0.04	0.08
B	-0.09	1.00	-0.07	0.00	0.19	0.08
C	-0.13	-0.07	1.00	-0.02	-0.14	-0.18
D	0.06	0.00	-0.02	1.00	-0.02	0.02
E	-0.04	0.19	-0.14	-0.02	1.00	0.09
F	0.08	0.08	-0.18	0.02	0.09	1.00

See p.58 of the *Annual Pricing Review 2020-21*.

³ <https://www.ndis.gov.au/media/1820/download>

⁴ <https://www.ndis.gov.au/media/2413/download>

Disability Support Worker Cost Model

This Chapter sets out the assumptions and methodology of the Cost Model that the NDIA uses to estimate the costs to disability service providers of employing Disability Support Workers (DSWs) to deliver supports through the NDIS. The Cost Model estimates the cost of delivering a billable hour of support taking into account all of the costs associated with every billable hour, including: base pay; shift loadings; holiday pay; salary on costs; supervision costs; utilisation (non-billable activities); employee allowances; corporate overheads and margin. These estimates are the basis of the price limits set by the NDIA for supports delivered by DSWs, with price limit set at the level that can be achieved by providers who match the benchmarks set by their reasonable efficient competitors. Of course, the costs of providers are driven by a number of different factors, all of which are reflected in the Cost Model. Providers may overachieve on some benchmarks and underachieve on others.

The NDIA recognises that providers have to employ DSWs with different skill levels and levels of experience to meet the different needs of participants. The Cost Model therefore has different sets of cost assumptions for four types of workers.

Applicable Industrial Award

The national award for DSWs is the *Social, Community, Home Care and Disability Services Industry Award 2010* (SCHADS Award).⁵ The NDIA recognises that some DSWs are employed under Enterprise Bargaining Agreements (EBAs). However, these EBAs have to leave the worker no worse off overall than they would be under the relevant Award. Any additional benefits offered by EBAs over the Award have been agreed to by providers and are often offset by productivity gains. The NDIA therefore considers the conditions set out in the SCHADS Award to be the appropriate foundation for the Cost Model.

Base Pay

Table 1 sets out the Cost Model's assumptions with respect to the base pay of DSWs.⁶

Table 1: Assumed SCHADS Classifications and Pay Rates, 1 July 2020

	Assumed SCHADS Classification	Award Hourly Rate
DSW 1	2.3	\$29.56
DSW 2	2.4/3.1	\$30.69
DSW 3	3.2	\$31.92
DSW 4	4.4	\$38.34

⁵ Fair Work Commission, [Social, Community, Home Care and Disability Services Industry Award 2010](#), incorporating all amendments up to and including 30 June 2020.

⁶ <https://www.fairwork.gov.au/ArticleDocuments/872/social-community-home-care-and-disability-services-industry-award-ma000100-pay-guide.pdf.aspx>

Shift Loadings

Table 2 sets out the Cost Model's assumptions with respect to shift loadings. These assumptions are based on the SCHADS Award.⁷

Table 2: Shift Loadings, 1 July 2020

Shift	Permanent Loading	Casual Loading
Weekday	0.0%	25.0%
Saturday	50.0%	75.0%
Sunday	100.0%	125.0%
Public Holiday	150.0%	175.0%
Evening Shift	12.5%	37.5%
Night Shift	15.0%	40.0%

Days Worked Versus Days Paid

The Cost Model recognises that under the SCHADS Award a permanent worker's ordinary hours of work will be 38 hours per week⁸, and that they will be available to work on 220 days a year, because under the National Employment Standards⁹ they must be paid for:

- 20 days of annual leave;¹⁰
- 10 days of public holidays;¹¹ and
- Up to 10 days of personal leave.¹²

The Cost Model recognises that providers need to accrue the revenue to meet the costs of these leave accruals during the billable hours of the DSW.

The Cost Model also recognises that workers accrue Long Service Leave entitlements when they work and that again providers need to accrue the revenue to meet the costs of this

⁷ SCHADS Award: Clauses 10.4(b), 26 and 29.3.

⁸ SCHADS Award: Clause 25.1.

⁹ The National Employment Standards govern leave and several other conditions in Awards, and also may not be reduced by EBAs. <https://www.fairwork.gov.au/employee-entitlements/national-employment-standards>

¹⁰ <https://www.fairwork.gov.au/leave/annual-leave>

¹¹ <https://www.fairwork.gov.au/leave/public-holidays>

Note: The Agency recognises that there are more than 10 public holidays in each year, and that the number of public holidays varies by jurisdiction. However, some public holidays occur on weekends and it is unlikely that any worker in their ordinary working hours would be rostered to have worked on more than 10 public holidays.

¹² <https://www.fairwork.gov.au/leave/sick-and-carers-leave/paid-sick-and-carers-leave>

Note: The Cost Model slightly overestimates provider's cost with respect to this parameter as it assumes all workers utilise all of their personal leave entitlement each year even though some workers may not use their entitlement.

leave accrual during the billable hours of the DSW. The Cost Model assumes that workers accrue 4½ days of long service leave each year.¹³

In line with SCHADS Award, the Cost Model also provides a 17.5% loading for annual leave to compensate workers for the shifts they would have otherwise taken.¹⁴

Table 3: Impact of Leave on the Cost per Worked Hour of a Permanent DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Standard Hourly Rate	\$29.56	\$30.69	\$31.92	\$38.34
Allowance for Annual leave				
a. No. hours leave accrued in a year (hrs/yr)	152	152	152	152
b. Loading	17.5%	17.5%	17.5%	17.5%
c. Proportion of leave taken	100.0%	100.0%	100.0%	100.0%
Cost per worked hour	\$3.16	\$3.28	\$3.41	\$4.10
Allowance for Personal leave				
a. No. hours leave in a year (hrs/yr)	76	76	76	76
b. Loading	0.0%	0.0%	0.0%	0.0%
c. Proportion of leave taken	100.0%	100.0%	100.0%	100.0%
Cost per worked hour	\$1.34	\$1.39	\$1.45	\$1.74
Allowance for Public Holiday leave				
a. No. hours leave accrued in a year (hrs/yr)	76	76	76	76
b. Loading	0.0%	0.0%	0.0%	0.0%
c. Proportion of leave taken	100.0%	100.0%	100.0%	100.0%
Cost per worked hour	\$1.34	\$1.39	\$1.45	\$1.74
Allowance for Long Service leave				
a. No. hours leave accrued in a year (hrs/yr)	32.93	32.93	32.93	32.93
b. Loading	0.0%	0.0%	0.0%	0.0%
c. Proportion of leave taken	100.0%	100.0%	100.0%	100.0%
Cost per worked hour	\$0.58	\$0.60	\$0.63	\$0.76
Cumulative cost per hour, after leave costs	\$35.98	\$37.35	\$38.86	\$46.68
Increase from permanent standard hourly rate	21.7%	21.7%	21.7%	21.8%

¹³ <https://www.fairwork.gov.au/leave/long-service-leave>

Note: The Cost Model overestimates provider's cost with respect to this parameter as it assumes all permanent workers and casual workers qualify for LSL accruals and that all workers will eventually access their long service leave entitlement. This reflects the rollout of portable long service leave schemes in some jurisdictions.

¹⁴ SCHADS Award: Clause 31.3

Salary On-costs

The Cost Model recognises that providers incur other costs related to the salaries, including:

- Superannuation at the statutory 9.5% of base salary, including while on leave;¹⁵
- Workers compensation insurance at 1.7% of base salary, including while on leave;¹⁶ and
- Employee allowances at 1.0% of base salary.¹⁷

The Cost Model does not provide for payroll tax as most jurisdictions exempt not-for-profit and smaller organisations from payroll tax.

Table 4: Impact of Salary On-costs on the Cost per Worked Hour of a Permanent DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost per hour, before on-costs	\$35.98	\$37.35	\$38.86	\$46.68
Superannuation				
Superannuation Rate (%)	9.5%	9.5%	9.5%	9.5%
Superannuation (\$)	\$3.42	\$3.55	\$3.69	\$4.43
Workers Compensation				
Premium Rate (%)	1.7%	1.7%	1.7%	1.7%
Premium Cost (\$)	\$0.61	\$0.64	\$0.66	\$0.79
Employee Allowances				
Allowance Rate (%)	1.0%	1.0%	1.0%	1.0%
Allowance Cost (\$)	\$0.30	\$0.31	\$0.32	\$0.38
Cumulative cost per hour, after on-costs	\$40.31	\$41.85	\$43.53	\$52.28
Cumulative increase from standard hourly rate	36.4%	36.4%	36.4%	36.4%

Supervision costs

The Cost Model recognises that DSWs require support and supervision and assumes that supervisors have the same shift loadings, leave entitlements and salary on-costs as the workers they manage, and that higher skilled workers require higher skilled supervisors. The Cost Model also assumes a span of control (ratio of workers per supervisor) of 15 to 1.¹⁸

¹⁵ <https://www.ato.gov.au/Business/Super-for-employers/How-much-to-pay/>

¹⁶ The *Annual Pricing Review 2020-21* (page 54) found that, averaged over 2010-11 to 2014-15, the standardised Australian average workers compensation premium rate was 1.5% for all industries and 1.7% for the Health and Community Services sector. The Benchmarking Study undertaken as part of the Annual Pricing Review 2020-21 found that the average workers compensation premium among respondents in the disability sector was 2.6%, with a median of 2.3% and a 25th percentile of 1.7%. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

¹⁷ The *Annual Pricing Review 2020-21* (page 57) found that allowances in the sector were typically in the order of 1.0% of the base salary payable to the worker.

¹⁸ The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* (page 52) found that the average span of control among respondents in the disability sector was 11.8:1 with a 25th percentile of 15:1. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

Table 5: Impact of Supervision on Cost per Worked Hour of a Permanent DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost per hour, before supervision	\$40.31	\$41.85	\$43.53	\$52.28
Supervisor				
Level of supervisor (SCHADS Equivalent)	3.2	4.2	4.2	5.1
Base Salary	\$31.92	\$36.57	\$36.57	\$40.64
Leave costs	\$6.94	\$7.95	\$7.95	\$8.84
Salary-on costs	\$4.67	\$5.35	\$5.35	\$5.95
Span of control				
Span of control	15	15	15	15
Cost of supervision (\$)	\$2.90	\$3.32	\$3.32	\$3.70
Cumulative cost per hour, after supervision	\$43.21	\$45.18	\$46.86	\$55.98
Cumulative increase from standard hourly rate	46.2%	47.2%	46.8%	46.0%

Permanent v Casual Workers

The Cost Model assumes that 70% of the DSW workforce is permanently employed.¹⁹

Table 6: Impact of Casual Loading on the Cost per Worked Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost per hour, at 100% permanent	\$43.21	\$45.18	\$46.86	\$55.98
Cumulative cost per hour, at 70% permanent	\$43.73	\$45.71	\$47.41	\$56.65
Effect of casual loading	1.2%	1.2%	1.2%	1.2%
Cumulative increase from standard hourly rate	47.9%	48.9%	48.5%	47.8%

Utilisation

The Cost Model recognises that not all worked hours are billable. For example, the SCHADS Award provides that a DSW should have a ten minute paid break from work every four hours. DSWs also need to undertake training and attend to other issues. The Cost Model assumes that higher skilled workers with more responsibilities may require more non-billable hours, to maintain their skills and deal with other issues. Accordingly, the Cost Model sets the utilisation level at 92.0% for DSW 1s, 89.0% for DSW 2s; 87.7% for DSW 3s; and 80% for DSW 4s.²⁰

¹⁹ The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* (page 52) found that the average casual employment share among respondents in the disability sector was 43.8% with a 25th percentile of 71.7%. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

²⁰ The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* (page 52) found that the average utilisation among respondents in the disability sector was 79.8% with a 25th percentile of 90.0%. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

The Cost Model assumes that supervisors have the same rate of non-billable hours as DSWs.

Table 7: Impact of Utilisation on the Cost per Billable Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost per hour, before utilisation	\$43.73	\$45.71	\$47.41	56.65
Utilisation rates				
Breaks	4.17%	4.17%	4.17%	4.17%
Training	3.29%	6.58%	7.89%	7.89%
Other	0.54%	0.25%	0.24%	7.94%
Total Utilisation (%)	92.0%	89.0%	87.7%	80.0%
Cost of utilisation (\$)	\$3.80	\$5.65	\$6.65	\$14.16
Cumulative cost per hour, after utilisation	\$47.53	\$51.36	\$54.06	\$70.81
Cumulative increase from standard hourly rate	60.8%	67.4%	69.4%	84.7%

Overheads

The Cost Model assumes that corporate overheads are 12.0% of direct costs (all those above).²¹

Table 8: Impact of Overheads on the Cost per Billable Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost per hour, before overheads	\$47.53	\$51.36	\$54.06	\$70.81
Overhead				
Overheads as a share of direct costs (%)	12.0%	12.0%	12.0%	12.0%
Cost of overheads (\$)	\$5.70	\$6.16	\$6.49	\$8.50
Cumulative cost per hour, after overheads	\$53.23	\$57.52	\$60.55	\$79.31
Cumulative increase from standard hourly rate	80.1%	87.4%	89.7%	106.9%

Because the Benchmarking Study did not disaggregate its results between DSWs 1, 2 and 3 the efficient utilisation rates have been estimated for each DSW Level around the sector wide 25th percentile with the utilisation rate decreasing slightly with the seniority of the worker.

The utilisation rate for DSW 4s was set after consultations with providers who were currently employing workers in the role of a psychosocial recovery coach. These providers indicated that these staff were appropriately classified at the SCHADS pay point 4.4. They also indicated that workers who supported participants with psychosocial disabilities often needed to debrief and be supported at the end of their shifts to support their own mental well-being, which lowered their own and their supervisors' utilisation rates.

²¹ The *Annual Pricing Review 2020-21* (page 58) found that the overheads percentage should be increased to 12.0% to better align with the estimated overheads of efficient providers in the sector, as observed in the Benchmarking Study adjusted for that survey's unrepresentativeness and that other recommendations being made by the Review would directly address some of the costs that providers are currently carrying in their overheads

Margins

The Cost Model assumes a 2% margin on other costs. This equates to a rate of return of 8% against working capital, equivalent to three month's wages and entitlements.

Table 9: Impact of Margins on the Cost per Billable Hour of a DSW

	DSW 1	DSW 2	DSW 3	DSW 4
Cumulative cost per hour, before margin	\$53.23	\$57.52	\$60.55	\$79.31
Margin				
Margin as a share of other costs (%)	2.0%	2.0%	2.0%	2.0%
Cost of margin (\$)	\$1.06	\$1.15	\$1.21	\$1.59
Cumulative cost per hour, after margin	\$54.30	\$58.68	\$61.76	\$80.90
Cumulative increase from standard hourly rate	83.7%	91.2%	93.5%	110.0%

Price Limits Determined by the Cost Model

The following Table sets out how the price limits for each relevant NDIS support item is related to the NDIA's estimates of the efficient costs of delivering supports. Further information can be found in the NDIA's *Price Guide 2020-21*.²²

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_002_0107_1_1	Assistance With Self-Care Activities - Standard - Weekday Night	Determined by DSW model	DSW 1	Night Loading	
01_002_0107_1_1_T	Assistance With Self-Care Activities - Standard - Weekday Night - TTP	Derived from DSW Model	DSW 1	Night Loading	See Note 1
01_010_0107_1_1	Assistance With Self-Care Activities - Night-Time Sleepover	Derived from DSW Model	DSW 1		See Note 2
01_011_0107_1_1	Assistance With Self-Care Activities - Standard - Weekday Daytime	Determined by DSW model	DSW 1		
01_011_0107_1_1_T	Assistance With Self-Care Activities - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
01_012_0107_1_1	Assistance With Self-Care Activities - Standard - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
01_012_0107_1_1_T	Assistance With Self-Care Activities - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
01_013_0107_1_1	Assistance With Self-Care Activities - Standard - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
01_013_0107_1_1_T	Assistance With Self-Care Activities - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
01_014_0107_1_1	Assistance With Self-Care Activities - Standard - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
01_014_0107_1_1_T	Assistance With Self-Care Activities - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
01_015_0107_1_1	Assistance With Self-Care Activities - Standard - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
01_015_0107_1_1_T	Assistance With Self-Care Activities - Standard - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
01_045_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Weekday	Derived from DSW Model	DSW 2		See Note 4
01_049_0104_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 3
01_049_0107_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 3
01_051_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 4
01_052_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 4
01_053_0115_1_1	STA And Assistance (Inc. Respite) - 1:4 - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 4

²² <https://www.ndis.gov.au/providers/price-guides-and-pricing#ndis-price-guide-2020-21-effective-1-july-2020>

National Disability Insurance Scheme – Disability Support Worker Cost Model 2020-21

Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_054_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Weekday	Derived from DSW Model	DSW 2		See Note 4
01_055_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 4
01_056_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 4
01_057_0115_1_1	STA And Assistance (Inc. Respite) - 1:2 - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 4
01_058_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Weekday	Derived from DSW Model	DSW 2		See Note 4
01_059_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 4
01_060_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 4
01_061_0115_1_1	STA And Assistance (Inc. Respite) - 1:1 - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 4
01_062_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Weekday	Derived from DSW Model	DSW 2		See Note 4
01_063_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 4
01_064_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 4
01_065_0115_1_1	STA And Assistance (Inc. Respite) - 1:3 - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 4
01_200_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Daytime	Determined by DSW model	DSW 1		
01_201_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
01_202_0115_1_1	Assistance With Self-Care Activities in a STA - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
01_203_0115_1_1	Assistance With Self-Care Activities in a STA - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
01_204_0115_1_1	Assistance With Self-Care Activities in a STA - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
01_205_0115_1_1	Assistance With Self-Care Activities in a STA - Weekday Night	Determined by DSW model	DSW 1	Night Loading	
01_300_0104_1_1	Assistance With Self-Care Activities - Level 1 - Weekday Daytime	Determined by DSW model	DSW 1		
01_300_0104_1_1_T	Assistance With Self-Care Activities - Level 1 - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
01_301_0104_1_1	Assistance With Self-Care Activities - Level 1 - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
01_301_0104_1_1_T	Assistance With Self-Care Activities - Level 1 - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
01_302_0104_1_1	Assistance With Self-Care Activities - Level 1 - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
01_302_0104_1_1_T	Assistance With Self-Care Activities - Level 1 - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
01_303_0104_1_1	Assistance With Self-Care Activities - Level 1 - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
01_303_0104_1_1_T	Assistance With Self-Care Activities - Level 1 - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
01_304_0104_1_1	Assistance With Self-Care Activities - Level 1 - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_304_0104_1_1_T	Assistance With Self-Care Activities - Level 1 - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
01_305_0104_1_1	Assistance With Self-Care Activities - Level 1 - Weekday Night	Determined by DSW model	DSW 1	Night Loading	
01_305_0104_1_1_T	Assistance With Self-Care Activities - Level 1 - Weekday Night - TTP	Derived from DSW Model	DSW 1	Night Loading	See Note 1
01_400_0104_1_1	Assistance With Self-Care Activities - Level 2 - Weekday Daytime	Determined by DSW model	DSW 2		
01_400_0104_1_1_T	Assistance With Self-Care Activities - Level 2 - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 1
01_401_0104_1_1	Assistance With Self-Care Activities - Level 2 - Weekday Evening	Determined by DSW model	DSW 2	Evening Loading	
01_401_0104_1_1_T	Assistance With Self-Care Activities - Level 2 - Weekday Evening - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 1
01_402_0104_1_1	Assistance With Self-Care Activities - Level 2 - Saturday	Determined by DSW model	DSW 2	Saturday Loading	
01_402_0104_1_1_T	Assistance With Self-Care Activities - Level 2 - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 1
01_403_0104_1_1	Assistance With Self-Care Activities - Level 2 - Sunday	Determined by DSW model	DSW 2	Sunday Loading	
01_403_0104_1_1_T	Assistance With Self-Care Activities - Level 2 - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 1
01_404_0104_1_1	Assistance With Self-Care Activities - Level 2 - Public Holiday	Determined by DSW model	DSW 2	Public Holiday Loading	
01_404_0104_1_1_T	Assistance With Self-Care Activities - Level 2 - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 1
01_405_0104_1_1	Assistance With Self-Care Activities - Level 2 - Weekday Night	Determined by DSW model	DSW 2	Night Loading	
01_405_0104_1_1_T	Assistance With Self-Care Activities - Level 2 - Weekday Night - TTP	Derived from DSW Model	DSW 2	Night Loading	See Note 1
01_500_0104_1_1	Assistance With Self-Care Activities - Level 3 - Weekday Daytime	Determined by DSW model	DSW 3		
01_500_0104_1_1_T	Assistance With Self-Care Activities - Level 3 - Weekday Daytime - TTP	Derived from DSW Model	DSW 3		See Note 1
01_501_0104_1_1	Assistance With Self-Care Activities - Level 3 - Weekday Evening	Determined by DSW model	DSW 3	Evening Loading	
01_501_0104_1_1_T	Assistance With Self-Care Activities - Level 3 - Weekday Evening - TTP	Derived from DSW Model	DSW 3	Evening Loading	See Note 1
01_502_0104_1_1	Assistance With Self-Care Activities - Level 3 - Saturday	Determined by DSW model	DSW 3	Saturday Loading	
01_502_0104_1_1_T	Assistance With Self-Care Activities - Level 3 - Saturday - TTP	Derived from DSW Model	DSW 3	Saturday Loading	See Note 1
01_503_0104_1_1	Assistance With Self-Care Activities - Level 3 - Sunday	Determined by DSW model	DSW 3	Sunday Loading	
01_503_0104_1_1_T	Assistance With Self-Care Activities - Level 3 - Sunday - TTP	Derived from DSW Model	DSW 3	Sunday Loading	See Note 1
01_504_0104_1_1	Assistance With Self-Care Activities - Level 3 - Public Holiday	Determined by DSW model	DSW 3	Public Holiday Loading	
01_504_0104_1_1_T	Assistance With Self-Care Activities - Level 3 - Public Holiday - TTP	Derived from DSW Model	DSW 3	Public Holiday Loading	See Note 1
01_505_0104_1_1	Assistance With Self-Care Activities - Level 3 - Weekday Night	Determined by DSW model	DSW 3	Night Loading	
01_505_0104_1_1_T	Assistance With Self-Care Activities - Level 3 - Weekday Night - TTP	Derived from DSW Model	DSW 3	Night Loading	See Note 1

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
01_790_0106_8_3	Level 1: Support Connection	Determined by DSW model	DSW 3		
01_801_0115_1_1	Assistance in Supported Independent Living - Standard - Weekday Daytime	Determined by DSW model	DSW 1		
01_802_0115_1_1	Assistance in Supported Independent Living - Standard - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
01_803_0115_1_1	Assistance in Supported Independent Living - Standard - Weekday Night	Determined by DSW model	DSW 1	Night Loading	
01_804_0115_1_1	Assistance in Supported Independent Living - Standard - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
01_805_0115_1_1	Assistance in Supported Independent Living - Standard - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
01_806_0115_1_1	Assistance in Supported Independent Living - Standard - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
01_811_0115_1_1	Assistance in Supported Independent Living - High Intensity - Weekday Daytime	Determined by DSW model	DSW 2		
01_812_0115_1_1	Assistance in Supported Independent Living - High Intensity - Weekday Evening	Determined by DSW model	DSW 2	Evening Loading	
01_813_0115_1_1	Assistance in Supported Independent Living - High Intensity - Weekday Night	Determined by DSW model	DSW 2	Night Loading	
01_814_0115_1_1	Assistance in Supported Independent Living - High Intensity - Saturday	Determined by DSW model	DSW 2	Saturday Loading	
01_815_0115_1_1	Assistance in Supported Independent Living - High Intensity - Sunday	Determined by DSW model	DSW 2	Sunday Loading	
01_816_0115_1_1	Assistance in Supported Independent Living - High Intensity - Public Holiday	Determined by DSW model	DSW 2	Public Holiday Loading	
01_832_0115_1_1	Assistance in Supported Independent Living - Night-Time Sleepover	Derived from DSW Model	DSW 1		See Note 2
04_049_0104_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 3
04_049_0125_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 3
04_049_0133_5_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 3
04_049_0136_1_1	Establishment Fee For Personal Care/Participation	Derived from DSW Model	DSW 1		See Note 3
04_102_0125_6_1	Access Community Social And Rec Activities - Standard - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
04_102_0125_6_1_T	Access Community Social And Rec Activities - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
04_102_0136_6_1	Group Activities - Standard - Weekday Daytime	Determined by DSW model	DSW 1		
04_102_0136_6_1_T	Group Activities - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
04_103_0125_6_1	Access Community Social And Rec Activities - Standard - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
04_103_0125_6_1_T	Access Community Social And Rec Activities - Standard - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
04_103_0136_6_1	Group Activities - Standard - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
04_103_0136_6_1_T	Group Activities - Standard - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
04_104_0125_6_1	Access Community Social And Rec Activities - Weekday Daytime	Determined by DSW model	DSW 1		

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_104_0125_6_1_T	Access Community Social And Rec Activities - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
04_104_0136_6_1	Group Activities - Standard - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
04_104_0136_6_1_T	Group Activities - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
04_105_0125_6_1	Access Community Social And Rec Activities - Standard - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
04_105_0125_6_1_T	Access Community Social And Rec Activities - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
04_105_0136_6_1	Group Activities - Standard - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
04_105_0136_6_1_T	Group Activities - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
04_106_0125_6_1	Access Community Social And Rec Activities - Standard - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
04_106_0125_6_1_T	Access Community Social And Rec Activities - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
04_106_0136_6_1	Group Activities - Standard - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
04_106_0136_6_1_T	Group Activities - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
04_111_0136_6_1	Group Activities In The Community - 1:2 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_111_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_112_0136_6_1	Group Activities In The Community - 1:2 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_112_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_113_0136_6_1	Group Activities In The Community - 1:2 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_113_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_114_0136_6_1	Group Activities In The Community - 1:2 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_114_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_116_0104_6_1	Group Activities In The Community - 1:2 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_116_0104_6_1_T	Group Activities In The Community - 1:2 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_117_0104_6_1	Group Activities In The Community - 1:2 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_117_0104_6_1_T	Group Activities In The Community - 1:2 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_118_0104_6_1	Group Activities In The Community - 1:2 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_118_0104_6_1_T	Group Activities In The Community - 1:2 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_119_0104_6_1	Group Activities In The Community - 1:2 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_119_0104_6_1_T	Group Activities In The Community - 1:2 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_120_0136_6_1	Group Activities In The Community - 1:3 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_120_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_121_0136_6_1	Group Activities In The Community - 1:3 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_121_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_122_0136_6_1	Group Activities In The Community - 1:3 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_122_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_123_0136_6_1	Group Activities In The Community - 1:3 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_123_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_124_0104_6_1	Group Activities In The Community - 1:3 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_124_0104_6_1_T	Group Activities In The Community - 1:3 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_125_0104_6_1	Group Activities In The Community - 1:3 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_125_0104_6_1_T	Group Activities In The Community - 1:3 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_126_0104_6_1	Group Activities In The Community - 1:3 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_126_0104_6_1_T	Group Activities In The Community - 1:3 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_127_0104_6_1	Group Activities In The Community - 1:3 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_127_0104_6_1_T	Group Activities In The Community - 1:3 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_128_0136_6_1	Group Activities In The Community - 1:2 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_128_0136_6_1_T	Group Activities In The Community - 1:2 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_129_0136_6_1	Group Activities In The Community - 1:3 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_129_0136_6_1_T	Group Activities In The Community - 1:3 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_130_0104_6_1	Group Activities In The Community - 1:2 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_130_0104_6_1_T	Group Activities In The Community - 1:2 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_131_0104_6_1	Group Activities In The Community - 1:3 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_131_0104_6_1_T	Group Activities In The Community - 1:3 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_136_0136_6_1	Group Activities In The Community - 1:4 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_136_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_137_0136_6_1	Group Activities In The Community - 1:4 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_137_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_138_0136_6_1	Group Activities In The Community - 1:4 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_138_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_139_0136_6_1	Group Activities In The Community - 1:4 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_139_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_140_0136_6_1	Group Activities In The Community - 1:4 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_140_0136_6_1_T	Group Activities In The Community - 1:4 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_141_0136_6_1	Group Activities In The Community - 1:5 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_141_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_142_0136_6_1	Group Activities In The Community - 1:5 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_142_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_143_0136_6_1	Group Activities In The Community - 1:5 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_143_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_144_0136_6_1	Group Activities In The Community - 1:5 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_144_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_145_0136_6_1	Group Activities In The Community - 1:5 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_145_0136_6_1_T	Group Activities In The Community - 1:5 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_146_0104_6_1	Group Activities In The Community - 1:4 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_146_0104_6_1_T	Group Activities In The Community - 1:4 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_147_0104_6_1	Group Activities In The Community - 1:4 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_147_0104_6_1_T	Group Activities In The Community - 1:4 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_148_0104_6_1	Group Activities In The Community - 1:4 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_148_0104_6_1_T	Group Activities In The Community - 1:4 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_149_0104_6_1	Group Activities In The Community - 1:4 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_149_0104_6_1_T	Group Activities In The Community - 1:4 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_150_0104_6_1	Group Activities In The Community - 1:4 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_150_0104_6_1_T	Group Activities In The Community - 1:4 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_151_0104_6_1	Group Activities In The Community - 1:5 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_151_0104_6_1_T	Group Activities In The Community - 1:5 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_152_0104_6_1	Group Activities In The Community - 1:5 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_152_0104_6_1_T	Group Activities In The Community - 1:5 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_153_0104_6_1	Group Activities In The Community - 1:5 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_153_0104_6_1_T	Group Activities In The Community - 1:5 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_154_0104_6_1	Group Activities In The Community - 1:5 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_154_0104_6_1_T	Group Activities In The Community - 1:5 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_155_0104_6_1	Group Activities In The Community - 1:5 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_155_0104_6_1_T	Group Activities In The Community - 1:5 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_160_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Weekday	Derived from DSW Model	DSW 1		See Note 5
04_160_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_161_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_161_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_162_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_162_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_163_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_163_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_164_0136_6_1	Group Activities In A Centre - 1:1 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_164_0136_6_1_T	Group Activities In A Centre - 1:1 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_165_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_165_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_166_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_166_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_167_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_167_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_168_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_168_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_169_0136_6_1	Group Activities In A Centre - 1:2 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_169_0136_6_1_T	Group Activities In A Centre - 1:2 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_170_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_170_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_171_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_171_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_172_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_172_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_173_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_173_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_174_0136_6_1	Group Activities In A Centre - 1:3 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_174_0136_6_1_T	Group Activities In A Centre - 1:3 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_175_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_175_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_176_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_176_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_177_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_177_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_178_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_178_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_179_0136_6_1	Group Activities In A Centre - 1:4 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_179_0136_6_1_T	Group Activities In A Centre - 1:4 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_180_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Weekday Daytime	Derived from DSW Model	DSW 1		See Note 5
04_180_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 5
04_181_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Weekday Afternoon	Derived from DSW Model	DSW 1	Evening Loading	See Note 5
04_181_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Weekday Afternoon - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_182_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Saturday	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_182_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 5
04_183_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Sunday	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_183_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 5
04_184_0136_6_1	Group Activities In A Centre - 1:5 - Standard - Public Holiday	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_184_0136_6_1_T	Group Activities In A Centre - 1:5 - Standard - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 5
04_185_0104_6_1	Group Activities In A Centre - 1:1 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_185_0104_6_1_T	Group Activities In A Centre - 1:1 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_186_0104_6_1	Group Activities In A Centre - 1:1 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_186_0104_6_1_T	Group Activities In A Centre - 1:1 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_187_0104_6_1	Group Activities In A Centre - 1:1 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_187_0104_6_1_T	Group Activities In A Centre - 1:1 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_188_0104_6_1	Group Activities In A Centre - 1:1 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_188_0104_6_1_T	Group Activities In A Centre - 1:1 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_189_0104_6_1	Group Activities In A Centre - 1:1 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_189_0104_6_1_T	Group Activities In A Centre - 1:1 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_190_0104_6_1	Group Activities In A Centre - 1:2 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_190_0104_6_1_T	Group Activities In A Centre - 1:2 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_191_0104_6_1	Group Activities In A Centre - 1:2 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_191_0104_6_1_T	Group Activities In A Centre - 1:2 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_192_0104_6_1	Group Activities In A Centre - 1:2 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_192_0104_6_1_T	Group Activities In A Centre - 1:2 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_193_0104_6_1	Group Activities In A Centre - 1:2 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_193_0104_6_1_T	Group Activities In A Centre - 1:2 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_194_0104_6_1	Group Activities In A Centre - 1:2 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_194_0104_6_1_T	Group Activities In A Centre - 1:2 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_195_0104_6_1	Group Activities In A Centre - 1:3 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_195_0104_6_1_T	Group Activities In A Centre - 1:3 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_196_0104_6_1	Group Activities In A Centre - 1:3 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_196_0104_6_1_T	Group Activities In A Centre - 1:3 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_197_0104_6_1	Group Activities In A Centre - 1:3 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_197_0104_6_1_T	Group Activities In A Centre - 1:3 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_198_0104_6_1	Group Activities In A Centre - 1:3 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_198_0104_6_1_T	Group Activities In A Centre - 1:3 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_199_0104_6_1	Group Activities In A Centre - 1:3 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_199_0104_6_1_T	Group Activities In A Centre - 1:3 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_200_0104_6_1	Group Activities In A Centre - 1:4 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_200_0104_6_1_T	Group Activities In A Centre - 1:4 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_201_0104_6_1	Group Activities In A Centre - 1:4 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_201_0104_6_1_T	Group Activities In A Centre - 1:4 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_202_0104_6_1	Group Activities In A Centre - 1:4 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_202_0104_6_1_T	Group Activities In A Centre - 1:4 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_203_0104_6_1	Group Activities In A Centre - 1:4 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_203_0104_6_1_T	Group Activities In A Centre - 1:4 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_204_0104_6_1	Group Activities In A Centre - 1:4 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_204_0104_6_1_T	Group Activities In A Centre - 1:4 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_205_0104_6_1	Group Activities In A Centre - 1:5 - Complex - Weekday Daytime	Derived from DSW Model	DSW 2		See Note 5
04_205_0104_6_1_T	Group Activities In A Centre - 1:5 - Complex - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 5
04_206_0104_6_1	Group Activities In A Centre - 1:5 - Complex - Weekday Afternoon	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_206_0104_6_1_T	Group Activities In A Centre - 1:5 - Complex - Weekday Afternoon - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 5
04_207_0104_6_1	Group Activities In A Centre - 1:5 - Complex - Saturday	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_207_0104_6_1_T	Group Activities In A Centre - 1:5 - Complex - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 5
04_208_0104_6_1	Group Activities In A Centre - 1:5 - Complex - Sunday	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5
04_208_0104_6_1_T	Group Activities In A Centre - 1:5 - Complex - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 5

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_209_0104_6_1	Group Activities In A Centre - 1:5 - Complex - Public Holiday	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_209_0104_6_1_T	Group Activities In A Centre - 1:5 - Complex - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 5
04_300_0104_1_1	Access Community Social And Rec Activities - Level 1 - Weekday Daytime	Determined by DSW model	DSW 1		
04_300_0104_1_1_T	Access Community Social And Rec Activities - Level 1 - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
04_301_0104_1_1	Access Community Social And Rec Activities - Level 1 - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
04_301_0104_1_1_T	Access Community Social And Rec Activities - Level 1 - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
04_302_0104_1_1	Access Community Social And Rec Activities - Level 1 - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
04_302_0104_1_1_T	Access Community Social And Rec Activities - Level 1 - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
04_303_0104_1_1	Access Community Social And Rec Activities - Level 1 - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
04_303_0104_1_1_T	Access Community Social And Rec Activities - Level 1 - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
04_304_0104_1_1	Access Community Social And Rec Activities - Level 1 - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
04_304_0104_1_1_T	Access Community Social And Rec Activities - Level 1 - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
04_400_0104_1_1	Access Community Social And Rec Activities - Level 2 - Weekday Daytime	Determined by DSW model	DSW 2		
04_400_0104_1_1_T	Access Community Social And Rec Activities - Level 2 - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 1
04_401_0104_1_1	Access Community Social And Rec Activities - Level 2 - Weekday Evening	Determined by DSW model	DSW 2	Evening Loading	
04_401_0104_1_1_T	Access Community Social And Rec Activities - Level 2 - Weekday Evening - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 1
04_402_0104_1_1	Access Community Social And Rec Activities - Level 2 - Saturday	Determined by DSW model	DSW 2	Saturday Loading	
04_402_0104_1_1_T	Access Community Social And Rec Activities - Level 2 - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 1
04_403_0104_1_1	Access Community Social And Rec Activities - Level 2 - Sunday	Determined by DSW model	DSW 2	Sunday Loading	
04_403_0104_1_1_T	Access Community Social And Rec Activities - Level 2 - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 1
04_404_0104_1_1	Access Community Social And Rec Activities - Level 2 - Public Holiday	Determined by DSW model	DSW 2	Public Holiday Loading	
04_404_0104_1_1_T	Access Community Social And Rec Activities - Level 2 - Public Holiday - TTP	Derived from DSW Model	DSW 2	Public Holiday Loading	See Note 1
04_500_0104_1_1	Access Community Social And Rec Activities - Level 3 - Weekday Daytime	Determined by DSW model	DSW 3		
04_500_0104_1_1_T	Access Community Social And Rec Activities - Level 3 - Weekday Daytime - TTP	Derived from DSW Model	DSW 3		See Note 1
04_501_0104_1_1	Access Community Social And Rec Activities - Level 3 - Weekday Evening	Determined by DSW model	DSW 3	Evening Loading	
04_501_0104_1_1_T	Access Community Social And Rec Activities - Level 3 - Weekday Evening - TTP	Derived from DSW Model	DSW 3	Evening Loading	See Note 1
04_502_0104_1_1	Access Community Social And Rec Activities - Level 3 - Saturday	Determined by DSW model	DSW 3	Saturday Loading	

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
04_502_0104_1_1_T	Access Community Social And Rec Activities - Level 3 - Saturday - TTP	Derived from DSW Model	DSW 3	Saturday Loading	See Note 1
04_503_0104_1_1	Access Community Social And Rec Activities - Level 3 - Sunday	Determined by DSW model	DSW 3	Sunday Loading	
04_503_0104_1_1_T	Access Community Social And Rec Activities - Level 3 - Sunday - TTP	Derived from DSW Model	DSW 3	Sunday Loading	See Note 1
04_504_0104_1_1	Access Community Social And Rec Activities - Level 3 - Public Holiday	Determined by DSW model	DSW 3	Public Holiday Loading	
04_504_0104_1_1_T	Access Community Social And Rec Activities - Level 3 - Public Holiday - TTP	Derived from DSW Model	DSW 3	Public Holiday Loading	See Note 1
04_600_0104_6_1	Group Activities - High Intensity - Weekday Daytime	Determined by DSW model	DSW 2		
04_600_0104_6_1_T	Group Activities - High Intensity - Weekday Daytime - TTP	Derived from DSW Model	DSW 2		See Note 1
04_601_0104_6_1	Group Activities - High Intensity - Weekday Evening	Determined by DSW model	DSW 2	Evening Loading	
04_601_0104_6_1_T	Group Activities - High Intensity - Weekday Evening - TTP	Derived from DSW Model	DSW 2	Evening Loading	See Note 1
04_602_0104_6_1	Group Activities - High Intensity - Saturday	Determined by DSW model	DSW 2	Saturday Loading	
04_602_0104_6_1_T	Group Activities - High Intensity - Saturday - TTP	Derived from DSW Model	DSW 2	Saturday Loading	See Note 1
04_603_0104_6_1	Group Activities - High Intensity - Sunday	Determined by DSW model	DSW 2	Sunday Loading	
04_603_0104_6_1_T	Group Activities - High Intensity - Sunday - TTP	Derived from DSW Model	DSW 2	Sunday Loading	See Note 1
04_604_0104_6_1	Group Activities - High Intensity - Public Holiday	Determined by DSW model	DSW 2	Public Holiday Loading	
04_604_0104_6_1_T	Group Activities - High Intensity - Public Holiday - TTP	Determined by DSW model	DSW 2	Public Holiday Loading	See Note 1
04_801_0133_5_1	Supports in Employment - Weekday Daytime	Determined by DSW model	DSW 1		
04_801_0133_5_1_T	Supports in Employment - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
04_802_0133_5_1	Supports In Employment - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
04_802_0133_5_1_T	Supports In Employment - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
04_803_0133_5_1	Supports In Employment - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
04_803_0133_5_1_T	Supports In Employment - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
04_804_0133_5_1	Supports In Employment - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
04_804_0133_5_1_T	Supports In Employment - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
04_805_0133_5_1	Supports In Employment - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
04_805_0133_5_1_T	Supports In Employment - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
07_001_0106_8_3	Level 1: Support Connection	Determined by DSW model	DSW 3		
07_003_0117_8_3	CB and Training in Plan and Financial Management by a Support Coordinator	Determined by DSW model	DSW 3		

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Support Item Number	Support Item Name	Methodology	Basic Model	Loading	Adjustment
07_101_0106_6_3	Psychosocial Recovery Coaching - Weekday Daytime	Determined by DSW model	DSW 4		
07_102_0106_6_3	Psychosocial Recovery Coaching - Weekday Evening	Determined by DSW model	DSW 4	Evening Loading	
07_103_0106_6_3	Psychosocial Recovery Coaching - Weekday Night	Determined by DSW model	DSW 4	Night Loading	
07_104_0106_6_3	Psychosocial Recovery Coaching - Saturday	Determined by DSW model	DSW 4	Saturday Loading	
07_105_0106_6_3	Psychosocial Recovery Coaching - Sunday	Determined by DSW model	DSW 4	Sunday Loading	
07_106_0106_6_3	Psychosocial Recovery Coaching - Public Holiday	Determined by DSW model	DSW 4	Public Holiday Loading	
08_005_0106_2_3	Assistance With Accommodation And Tenancy Obligations	Determined by DSW model	DSW 3		
09_006_0106_6_3	Life Transition Planning Incl. Mentoring Peer-Support And Indiv Skill Develop	Determined by DSW model	DSW 3		
09_009_0117_6_3	Skills Development And Training	Determined by DSW model	DSW 3		
10_016_0102_5_3	Employment Support	Determined by DSW model	DSW 3		
10_801_0133_5_1_D	Supports in Employment - Weekday Daytime	Determined by DSW model	DSW 1		
10_801_0133_5_1_T_D	Supports in Employment - Weekday Daytime - TTP	Derived from DSW Model	DSW 1		See Note 1
10_802_0133_5_1_D	Supports In Employment - Weekday Evening	Determined by DSW model	DSW 1	Evening Loading	
10_802_0133_5_1_T_D	Supports In Employment - Weekday Evening - TTP	Derived from DSW Model	DSW 1	Evening Loading	See Note 1
10_803_0133_5_1_D	Supports In Employment - Saturday	Determined by DSW model	DSW 1	Saturday Loading	
10_803_0133_5_1_T_D	Supports In Employment - Saturday - TTP	Derived from DSW Model	DSW 1	Saturday Loading	See Note 1
10_804_0133_5_1_D	Supports In Employment - Sunday	Determined by DSW model	DSW 1	Sunday Loading	
10_804_0133_5_1_T_D	Supports In Employment - Sunday - TTP	Derived from DSW Model	DSW 1	Sunday Loading	See Note 1
10_805_0133_5_1_D	Supports In Employment - Public Holiday	Determined by DSW model	DSW 1	Public Holiday Loading	
10_805_0133_5_1_T_D	Supports In Employment - Public Holiday - TTP	Derived from DSW Model	DSW 1	Public Holiday Loading	See Note 1
11_024_0117_7_3	Individual Social Skills Development	Determined by DSW model	DSW 3		
13_030_0102_4_3	Transition Through School And To Further Education	Determined by DSW model	DSW 3		
14_031_0127_8_3	CB and Training in Plan and Financial Management by a Plan Manager	Determined by DSW model	DSW 3		
15_035_0106_1_3	Assistance With Decision Making Daily Planning and Budgeting	Determined by DSW model	DSW 1		
15_037_0117_1_3	Individual Skill Development And Training Including Public Transport Training	Determined by DSW model	DSW 1		
15_038_0117_1_3	Training For Carers/Parents	Determined by DSW model	DSW 3		

Notes

1. Temporary Transformation Payment (TTP)

The 2020-21 price limit for each TTP support item is higher than the price limit for the equivalent non-TTP item. In 2020-21, the TTP additional amount is equal to 6 per cent of the DSW 1 Cost for each time of day and day of week.

2. Assistance with Self Care Activities - Night-Time Sleepover Support

The 2020-21 price limit for these support items is equal to the SCHADS Award Sleepover Allowance²³ plus three times the DSW 1 Night Cost.

3. Establishment Fee for Personal Care/Participation

The 2020-21 price limit for this support item is 10 times the DSW 1 Weekday Cost.

4. Short Term Accommodation and Assistance (including the respite care)

The 2020-21 price limits for each 1:n weekday support item is the sum of

- \$181.41 for the non-labour costs of food and accommodation;
- 1/n times 8 times the DSW 2 Daytime Cost;
- 1/n times 8 times the DSW 2 Weekday Evening Cost;
- 1/n times 8 times the DSW 2 Weekday Night Cost.

The 2020-21 price limits for each 1:n Saturday support item is the sum of

- \$181.41 for the non-labour costs of food and accommodation;
- 1/n times 24 times the DSW 2 Saturday Cost.

The 2020-21 price limits for each 1:n Sunday support item is the sum of

- \$181.41 for the non-labour costs of food and accommodation;
- 1/n times 24 times the DSW 2 Sunday Cost.

The 2020-21 price limits for each 1:n Public Holiday support item is the sum of

- \$181.41 for the non-labour costs of food and accommodation;
- 1/n times 24 times the DSW 2 Public Holiday Cost.

5. Group Activities (Transitional Arrangement)

The price limit for community-based group supports apply to each hour of support and are based on the price limit of the relevant 1:1 community participation support (for each level of support and time of day and day of week). If the price limit for the relevant 1:1 support is P then the price limit P_n for the 1:n community based support is given by the following formulae:

$$P_n = \frac{P + (n - 1) \times 0.12 \times P}{n}$$

²³ <https://www.fairwork.gov.au/pay/minimum-wages/social-and-community-services-industry-pay-rates>

For each additional person in the group (after the first) an additional 12% of the 1:1 price limit (essentially seven minutes) is added to the hourly price limit.

The price limit for centre-based group supports are calculated by adding a fixed capital allowance amount to the relevant community based group support. In 2020-21, the amount of the fixed capital allowance is \$2.15 per participant per hour.

Appendix 1 – Footnotes

1. <https://www.ndis.gov.au/media/1662/download>
2. The NDIA considers that it is appropriate to estimate the cost structure of overall efficient (25th percentile) providers by reference to the 25th percentile of all providers' performance against each of the key parameters because there is little collinearity observed between the parameters in the TTP Benchmarking Survey results. The determinant of the Pearson product-moment correlation coefficient matrix (see below) is 87.1%.

	A = Permanent Share of Workforce	B = Supervision Ratio	C = Non travel allowances	D = Workers Compensation Premium	E = Utilisation percentage	F = Overheads percentage
A	1.00	-0.09	-0.13	0.06	-0.04	0.08
B	-0.09	1.00	-0.07	0.00	0.19	0.08
C	-0.13	-0.07	1.00	-0.02	-0.14	-0.18
D	0.06	0.00	-0.02	1.00	-0.02	0.02
E	-0.04	0.19	-0.14	-0.02	1.00	0.09
F	0.08	0.08	-0.18	0.02	0.09	1.00

See p.58 of the *Annual Pricing Review 2020-21*.

3. <https://www.ndis.gov.au/media/1820/download>
4. <https://www.ndis.gov.au/media/2413/download>
5. Fair Work Commission, [*Social, Community, Home Care and Disability Services Industry Award 2010*](#), incorporating all amendments up to and including 30 June 2020.
6. <https://www.fairwork.gov.au/ArticleDocuments/872/social-community-home-care-and-disability-services-industry-award-ma000100-pay-guide.pdf.aspx>
7. SCHADS Award: Clauses 10.4(b), 26 and 29.3.
8. SCHADS Award: Clause 25.1.
9. The National Employment Standards govern leave and several other conditions in Awards, and also may not be reduced by EBAs. <https://www.fairwork.gov.au/employee-entitlements/national-employment-standards>
10. <https://www.fairwork.gov.au/leave/annual-leave>
11. <https://www.fairwork.gov.au/leave/public-holidays>

Note: The Agency recognises that there are more than 10 public holidays in each year, and that the number of public holidays varies by jurisdiction. However, some public holidays occur on weekends and it is unlikely that any worker in their ordinary working hours would be rostered to have worked on more than 10 public holidays.

12. <https://www.fairwork.gov.au/leave/sick-and-carers-leave/paid-sick-and-carers-leave>

Note: The Cost Model slightly overestimates provider's cost with respect to this parameter as it assumes all workers utilise all of their personal leave entitlement each year even though some workers may not use their entitlement.

13. <https://www.fairwork.gov.au/leave/long-service-leave>

Note: The Cost Model overestimates provider's cost with respect to this parameter as it assumes all permanent workers and casual workers qualify for LSL accruals and that all

workers will eventually access their long service leave entitlement. This reflects the rollout of portable long service leave schemes in some jurisdictions.

14. SCHADS Award: Clause 31.3

15. <https://www.ato.gov.au/Business/Super-for-employers/How-much-to-pay/>

16. The *Annual Pricing Review 2020-21* (page 54) found that, averaged over 2010-11 to 2014-15, the standardised Australian average workers compensation premium rate was 1.5% for all industries and 1.7% for the Health and Community Services sector. The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* found that the average workers compensation premium among respondents in the disability sector was 2.6%, with a median of 2.3% and a 25th percentile of 1.7%. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

17. The *Annual Pricing Review 2020-21* (page 57) found that allowances in the sector were typically in the order of 1.0% of the base salary payable to the worker.

18. The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* (page 52) found that the average span of control among respondents in the disability sector was 11.8:1 with a 25th percentile of 15:1. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

19. The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* (page 52) found that the average casual employment share among respondents in the disability sector was 43.8% with a 25th percentile of 71.7%. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

20. The Benchmarking Study undertaken as part of the *Annual Pricing Review 2020-21* (page 52) found that the average utilisation among respondents in the disability sector was 79.8% with a 25th percentile of 90.0%. In line with the *NDIS Pricing Strategy*, this Cost Model parameter has been set at the level achieved by efficient (25th percentile) providers.

Because the Benchmarking Study did not disaggregate its results between DSWs 1, 2 and 3 the efficient utilisation rates have been estimated for each DSW Level around the sector wide 25th percentile with the utilisation rate decreasing slightly with the seniority of the worker.

The utilisation rate for DSW 4s was set after consultations with providers who were currently employing workers in the role of a psychosocial recovery coach. These providers indicated that these staff were appropriately classified at the SCHADS pay point 4.4. They also indicated that workers who supported participants with psychosocial disabilities often needed to debrief and be supported at the end of their shifts to support their own mental well-being, which lowered their own and their supervisors' utilisation rates.

21. The *Annual Pricing Review 2020-21* (page 58) found that the overheads percentage should be increased to 12.0% to better align with the estimated overheads of efficient providers in the sector, as observed in the Benchmarking Study adjusted for that survey's unrepresentativeness and that other recommendations being made by the Review would directly address some of the costs that providers are currently carrying in their overheads.

22. <https://www.ndis.gov.au/providers/price-guides-and-pricing#ndis-price-guide-2020-21-effective-1-july-2020>
23. <https://www.fairwork.gov.au/pay/minimum-wages/social-and-community-services-industry-pay-rates>